



**EVERY DOLLAR  
IS A SOLDIER  
/WITH MONEY  
YOU'RE A DRAGON**

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**PERFORMANCE FAQs**

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### **How do I watch the performance?**

You can watch the performance on a laptop or desktop computer. You will receive a link the day before the performance and a reminder two hours before the performance. The performance page can take some time to load so we recommend accessing the link at least 15 minutes before the performance. We recommend using headphones and closing down other applications, programmes and browser tabs during the performance for the best experience.

If your link does not work then contact [info@chineseartsnow.org.uk](mailto:info@chineseartsnow.org.uk) and someone will help you.

Please note that mobile phones and tablets are not suitable for accessing the production.

### **What should I expect?**

You will be able to enter the performance space ahead of the performance and explore the empty virtual gallery. Announcements will let you know when the performance is due to begin. At the start of the show, your avatar will automatically be taken to the starting point for the performance. Actors, dancers and musicians will populate the space during the show – if you do not see them, either refresh the page to reload or press H for help, to access the livestream instead.

### **How do I interact during the performance?**

During the performance, audience members can use the controls to look and move around the space.

Each audience member will be given a choice of avatar and you will be able to see each other's avatars throughout to recreate the shared experience of watching a live performance.

You can interact with other audience members or show your reaction to the performance using the bow, spin and heart functions.

### **Do I need to know about gaming or technology to enjoy the performance? Do I need gaming equipment?**

No, although the performance uses gaming technology, we do not expect audiences to have a knowledge of gaming. We have tested the performances with a range of people including those with little technological experience.

You do not need gaming equipment, but please make sure to use a laptop or computer rather than your phone. Your device must have either a keyboard or a controller and you need to use Chrome, Edge, Firefox or Opera browsers.

### **Can I share my performance link?**

No, you will be issued with a unique link to access the performance which will only work once for your booked performance. If you share the link with someone else, only one of you will be able to access the performance.

### **Can I pause or rewind the performance?**

No, each performance is live with unique interactions with your fellow audience members so you cannot pause or rewind the performance.

### **What happens if I cannot join the performance from the start?**

If you are running late, you can still join the performance. You will see the content from the point at which you join not from the start. Alternatively, contact [info@chineseartsnow.org.uk](mailto:info@chineseartsnow.org.uk) and if we have capacity, we can move your booking to another date.

### **What happens if the performance freezes?**

If the performance freezes, refresh the page and it will load again. You then have the option to either rejoin the performance or to watch the livestream of the performance if you are worried about further connectivity issues. If you rejoin the performance, your avatar will automatically be generated near the performers so you do not need to worry about navigating to find the performance within the gallery. The livestream will allow you to watch the performance but you will not be able to control your movements or avatar reactions during the show. You can ask for the livestream link via [info@chineseartsnow.org.uk](mailto:info@chineseartsnow.org.uk) or press H for help in the exhibition to access the link.

### **What happens if the performance does not load?**

On the loading page, there is a link available to allow you to watch a livestream of the performance in case the performance does not load on your computer. You can also ask for this link via [info@chineseartsnow.org.uk](mailto:info@chineseartsnow.org.uk) This will allow you to watch the performance but you will not be able to control your movements or avatar reactions during the show.

### **What is the suggested age guidance for the performance?**

Due to the subject matter, the performance is suitable for children aged 14 and over. For those under 18, we recommend watching the performance together with an adult.

### **How can I learn more about the themes covered in the performance?**

You can visit the virtual CAN x TWO TEMPLE PLACE gallery space at any time until 30 April 2021 at [chineseartsnow.org.uk/two-temple-place-exhibition-landing/](https://chineseartsnow.org.uk/two-temple-place-exhibition-landing/)

You can learn more about Two Temple Place at [twotempleplace.org](https://twotempleplace.org)